

"It is important to me that we continue to be a **technological leader** in the future. That's why I am with Diehl."

# MAKE IT WORK



## Solutions Engineer (W/M)

### These are your tasks:

- **Pre-sales & Customer Engagement:** Contributes to pre-sales activities through solution demonstrations, proof of concepts, participation in trade fairs and exhibitions, and direct customer interactions (visits and campus activities).
- **Technical Contribution to Offers:** Provides technical expertise for the design of offers, including technical recommendations and the preparation/translation of technical tender documentation in collaboration with the Tender Manager.
- **Project Execution & Coordination:** Ensures the coordination, deployment, and follow-up of projects, acting as the interface with local entities and ensuring proper execution of activities.
- **Training & Customer Enablement:** Trains customers and partners to enable their autonomy in using the solutions and maximizes their operational capabilities.
- **Support & Service Supervision:** Provides Level 1 technical support (particularly for Italian customers and partners), escalates complex issues to Level 2, and oversees the maintenance of solutions and services (excluding tender management and sales activities).

### Who we are looking for:

- Languages: Italian; English; ideally French  
Education level: Master's degree (equivalent to Bac+5)  
Experience in a similar position: 2 to 5 years  
Software : Proficient in IT tools.  
Specific skills:
- Good command of spelling and syntax.
  - Communicates effectively both on the phone and in public.
  - Good knowledge of DM products.
  - Proficient in project management tools.
  - Proficient in radio planning tools (solution planning engineer).

**Work location:** Diehl Metering S.r.l.  
Via Bernardo Quaranta, 45  
20141 Milano  
Italy

**Job Level:** Professional

**Working mode:** Hybrid working

**Working time:** Full time

**Employment contract:** permanent

**Division:** Diehl Metering

**Start:** 01.06.2026

Technical support for the local Italian sales team across the entire Diehl Metering SAS product portfolio, from meters to software. Participation in the wider sales region (France, BENELUX, UK, Spain, Portugal, Greece, Latin America, etc.) may also be considered.

# Achieve what matters, with Diehl.



Diehl Metering S.A.S.  
Elise De Poorter  
67, rue du rhône, 68304 SAINT LOUIS  
Tel : +33 (0)3 89 69 54 35  
elise.de-poorter@diehl.com

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