

"I particularly enjoy the **variety**.
Things stay exciting and one has many
opportunities to continue growing."

MAKE IT WORK EFFICIENT



ACCOUNT MANAGER CUSTOMER SERVICE (W/M)

These are your tasks:

As an Account Manager, you will be responsible for :

- Being the customers' focal point for all Customer Services issues (Commercial, Technical, Logistics ...) by establishing intimacy through regular face to face and remote contacts.
- Ensuring strong business relationships and smooth information exchanges between the airlines and Diehl Aviation.
- Monitoring customers' fleets, managing commercial agreements, and keeping an eye on competitors' activities.
- Resolving customer issues, developing the market and business partnerships within the assigned region in close collaboration with the Sales and Retrofit teams, and prospecting new opportunities in the aerospace industry.

Who we are looking for:

- You hold a Master's degree in Engineering, International Business, or Business Administration.
- You have at least four years of professional experience in a technical and commercial role within the aviation or aerospace industry (airline, airframer, OEM).
- You bring valuable experience in customer relationship management, which is considered a strong asset.
- You are open to travel regularly, with customer visits of up to two weeks per month.
- You are recognized for your strong communication skills and your ability to build trust with stakeholders.
- You are fluent in both English and French, and ideally possess knowledge of German or other additional languages.

Why join us?

- A strategic position at the heart of aerospace support activities.
- A human-sized company integrated within an international group.
- Innovative projects in a demanding, high-tech environment.
- A dynamic site located at the center of the Toulouse aerospace ecosystem.

Work location: Diehl Aerospace GmbH
>ZAC Saint-Martin du Touch
Alice Guy
>31300 TOULOUSE

Job Level: Professional

Working mode: Hybrid working

Working time: Full time

Employment contract: permanent

Division: Diehl Aviation

Start: Long term contract from
01/01/2026
>Executive status (215 working
days per year)
>Daytime working hours.

We offer you the opportunity to develop your professional potential, as Diehl is part of a globally operating group of companies. Feeling inspired? Take your future into your own hands and apply now! You may submit your application by email, by post, or via our online application form. Please make sure to review our privacy policy. Applications from candidates with disabilities will be given preferential consideration when equally qualified. If you wish, you may voluntarily indicate your disability status (RQTH) in your application.

Achieve what matters, with Diehl.



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Please apply directly on our website : www.diehl.com/career.
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Aviation