

Smart Boarding

The Smart Boarding feature welcomes passengers and guides them through the cabin to their seats

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Characteristics

Visual guidance is provided on a screen installed in the entrance area of the aircraft or on the passenger's own mobile phone. A seat map displays the relevant section of the cabin layout and highlights the reserved seat.

This guidance can be further supported with cabin illumination and the innovative iPannels with integrated display applications. All elements of the Smart Boarding feature are controlled and coordinated by the Cabin Management and Services System (CMSS), providing a unique setting for the passenger.

Benefits

Passengers can be identified either through smart boarding passes or their own mobile phones. The smart boarding pass with integrated tag is scanned by the CMSS reader. Having read out the information, the CMSS welcomes passengers by displaying their name on the welcome screen and switches to the corresponding lighting scenario which clearly indicates the path to the seat.

A dedicated interface enables the connection of mobile phones or portable electronic devices (PEDs) in general to the CMSS. Once connected to the CMSS the passenger is able to interact with the cabin (e.g. control reading lights, call flight attendants). Access control or restriction is secured with an access control and security framework within the CMSS.

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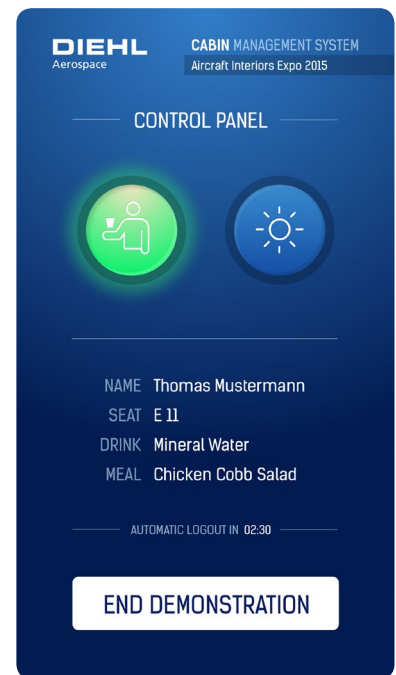
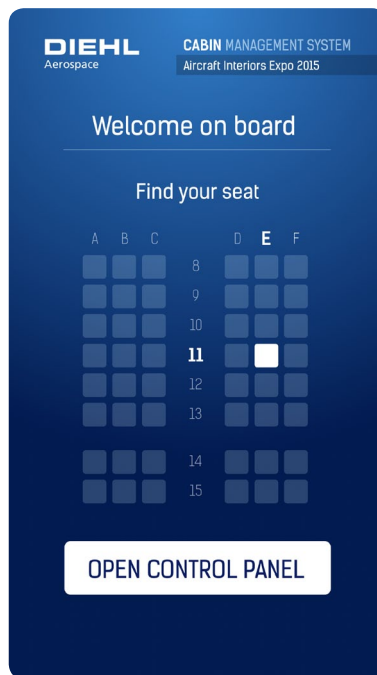
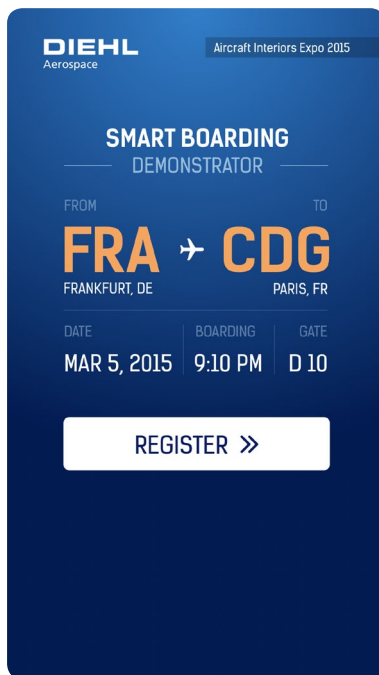


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Benefits

After the passenger's arrival at their seat, Smart Boarding is further enhanced by displaying additional personalized information. The connection of PEDs to the CMSS provides the airlines with the possibility of establishing a seamless passenger support environment – from booking, travel preparation, orientation at the airport to interaction with the passenger in the cabin.

Essential information about the guest arriving can be provided to any crew member via portable crew devices. These can be used for a personal welcome of VIPs or frequent flyers who could possibly require special attention.



Want to know more about our products and their availability? Please contact us!

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