

## Information for customers

Diehl Aviation is now structured as a broad matrix organization based around Central Functions. These Central Functions cover the entire scope of activities in the business process from Sales and Marketing through to Customer Support. We would like to take this opportunity to introduce you to our new Cabin Upgrade Sales and Marketing partners, who will support you from now on region by region, for all your Cabin Upgrade needs.

### Sales & Marketing

Cabin retrofit and BFE line fit products: linings, bins, ceilings, lighting, crew rest compartments, lavatories, galleys, monuments, and ancillary equipment – including related consulting services, certification, and refurbishment



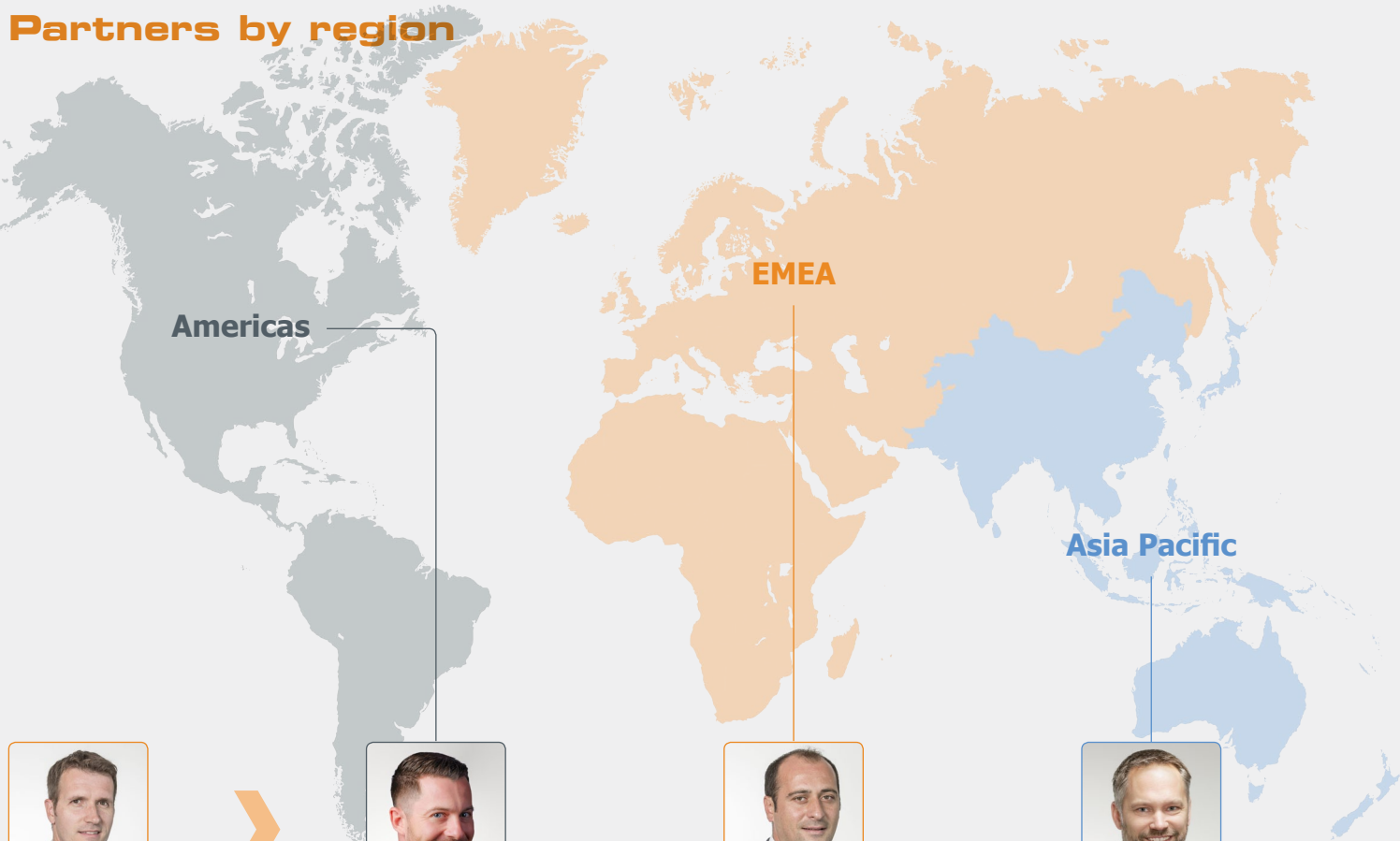
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### Partners by region



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## Information for customers

Diehl Aviation operates Customer Support Centers in the three major global regions and Spares Stocks in the Middle East. These Centers do much more than simply providing spares and spare parts on demand, or carrying out repair work promptly, and in OEM quality. Customer support activities and the associated service portfolios are being continuously further developed at these centers, depending on fleets, current market trends, and above all individual customer requirements.

### Customer Support

Spares and Repairs, Pools and PBTH, Technical Support, Warranty Handling, Lifecycle Support, Cabin and Avionics Services



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## Customer Support Centers by region



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