

Information for customers

Diehl Aviation is now structured as a broad matrix organization based around Central Functions. These Central Functions cover the entire scope of activities in the business process from Sales and Marketing through to Customer Support. We would like to take this opportunity to introduce you to our new Cabin Upgrade Sales and Marketing partners, who will support you from now on region by region, for all your Cabin Upgrade needs.

Sales & Marketing

Cabin retrofit and BFE line fit products: linings, bins, ceilings, lighting, crew rest compartments, lavatories, galleys, monuments, and ancillary equipment – including related consulting services, certification, and refurbishment



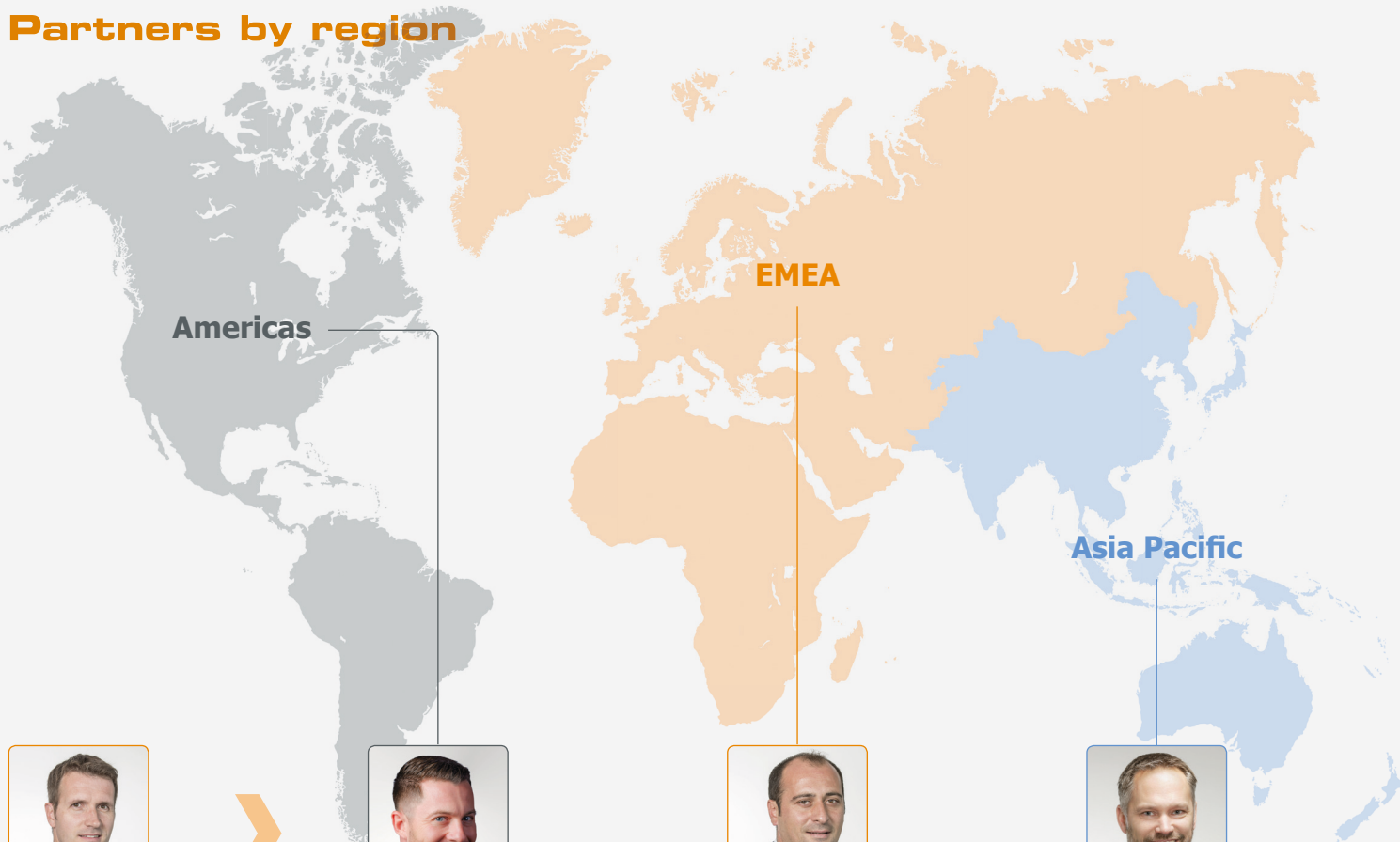
Arend Wedekind
Senior Vice President
Sales & Marketing

Diehl Aviation
Am Flugplatz
88471 Laupheim
Germany

Phone: +49 7392 703-3640
Fax: +49 7392 7037-3640

arend.wedekind@diehl.com

Partners by region



Jakob Verseemann
Vice President Sales

Diehl Aviation
Hein-Sass-Weg 30
21129 Hamburg, Germany

Phone: +49 40 74314-488
Fax: +49 40 74314-163
Cell: +49 172 4545125

jakob.versemann@diehl.com



Robert Ross
AMERICAS

Diehl Aviation
12001 Highway 280,
Sterrett, Alabama 35147, USA

Phone: + 1 205 678 7101
Fax: +1 205 678 7100
Cell: +1 205-903-5735

robert.ross@diehl.com



Engin Bas
EMEA

Diehl Aviation
Am Flugplatz
88471 Laupheim, Germany

Phone: +49 7392 703-1042
Fax: +49 7392 703-71042
Cell: +49 151 19533244

engin.bas@diehl.com



Henrik Jeksztat
ASIA PACIFIC

Diehl Aviation
Hein-Sass-Weg 30
21129 Hamburg, Germany

Phone: +49 40 74314-530
Fax: +49 40 74314-163
Cell: +49 162 1000439

henrik.jeksztat@diehl.com

Information for customers

Diehl Aviation operates Customer Service Centers in the three major global regions and Spares Stocks in the Middle East. These Centers do much more than simply providing spares and spare parts on demand, or carrying out repair work promptly, and in OEM quality. Customer service activities and the associated service portfolios are being continuously further developed at these centers, depending on fleets, current market trends, and above all individual customer requirements.

Customer Service

Spares and Repairs, Pools and PBTH, Technical Support, Warranty Handling, Lifecycle Support, Cabin and Avionics Services



Horst Ullrich
Senior Vice President
Customer Service

Diehl Aviation
Hein-Sass-Weg 41
21129 Hamburg
Germany

Phone: +49 40 74314 111
Fax: +49 40 74314 163

horst.ullrich@diehl.com

Customer Service Centers by region



Sterrett
Customer Service Center
AMERICAS

12001 Highway 280
35147 Sterrett, Alabama
United States

Phone: +1 205 678-7101
Fax: +1 205 678-7119

support@diehlaerospace.com



Toulouse
Customer Service Center
EMEA

ZAC de Saint Martin du Touch 6,
Impasse Alice Guy, 31300 Toulouse
France

Phone: +33 561 7100-67
Fax: +33 561 3000-98

support-tls-das-toulouse@diehl.com



Singapore
Customer Service Center
ASIA PACIFIC

28 Changi North Rise
Singapore 498755
Singapore

Phone: +65 6439-2188
Fax: +65 6385-4577

support.sin-das@diehl.com