

# ISO 27001: 2013 compliance

## Self-declaration

Within Diehl group, a high level of information security and data protection is maintained. To achieve this level we run a group wide Information Security Management System (ISMS)<sup>2</sup> which is essentially oriented to ISO 27001<sup>1</sup>.

The implemented Integrated Management System oriented on process gives the framework to preserves the confidentiality, integrity and availability of information by applying a risk management process and gives confidence to interested parties that risks are adequately managed.

The ISMS<sup>2</sup> is based on regulations, valid for the entire Diehl group, like directives and guidelines, and regularly checked by internal security audits. In addition, these audits also include technical checks, like penetrations tests to our internal IT infrastructure.

Following these internal regulations, which depict our minimum standard for information security management, each corporate division could demonstrate compliance with the requirement of ISO 27001<sup>1</sup>.

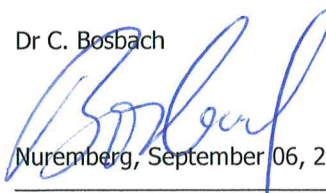
Main elements of our ISMS are in conformity with the guideline Diehl "20 golden rules" corresponding to ISO 27001 requirements:

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| <ul style="list-style-type: none"> <li>▪ Responsibility of the Management</li> <li>▪ Risk Management</li> <li>▪ Appropriate Handling of Information</li> <li>▪ Creation of Guidelines</li> <li>▪ Employee Awareness</li> <li>▪ Clear Definition of Responsibilities and Competence</li> <li>▪ Approval and Control of new IT resources and IT Processes</li> <li>▪ Encrypted Transmission of Sensitive Information through Public Networks</li> <li>▪ No Internet Connection without a Firewall</li> <li>▪ Appropriate User Access Monitoring</li> <li>▪ Regular Data Backup</li> </ul> | <ul style="list-style-type: none"> <li>▪ Compliance with Current Law</li> <li>▪ Protection from Risks by External Business Partners</li> <li>▪ Physical Protection of Sensitive Areas</li> <li>▪ Error-free Operations</li> <li>▪ Handling of Security Incidents – Emergency Planning</li> <li>▪ Security in Software Development</li> <li>▪ Change Management in ERP Systems</li> <li>▪ User Management in security relevant Systems</li> <li>▪ Secure Handling and Disposal of Data Media</li> </ul> |
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IZAR PLUS Portal is the web-based application of Diehl Metering's Meter Data Management software running as a service on an ISO 27001<sup>1</sup> certified high security data center in Germany. The scope of certification is "conception, transformation, transition and service delivery for managed infrastructure and managed digital workplace"

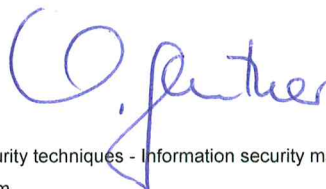
The most important IT / core systems and data of Diehl Metering are maintained by Diehl Informatik, which also belongs to the Diehl Group. Diehl Informatik GmbH is certified according to ISO 27001<sup>1</sup> standard for "consulting, development, operation and maintenance of information and communication systems".

Dr C. Bosbach




Nuremberg, September 06, 2021

A. Geuther



R. Edel



<sup>1</sup> ISO 27001 : 2013 Information technology - Security techniques - Information security management systems – Requirements

<sup>2</sup> ISMS - Information Security Management System