

OUR COMMITMENT

Water and energy are key resources for our planet's future. Worldwide, we commit to enabling their sustainable use.

Our leadership is engaged in ensuring performance in quality, environmental protection, health, safety, and security. We're committed to implementing, sustaining, and improving the effectiveness of our IMS on an ongoing basis. To our interested parties, we guarantee products and services that meet their expectations. It's all based on applying the standards and regulatory texts in our IMS (Integrated Management System) manual.



OUR INTEGRATED MANAGEMENT SYSTEM POLICY – AT A GLANCE

OUR VISION

With global trends impacting our planet, we are convinced that it is now ever more urgent to find new and responsible ways to use our natural resources. We believe in a world where resources are managed optimally, everywhere. Through advanced technologies and solutions, we empower our customers and the communities they serve to contribute to a more sustainable tomorrow.

OUR MISSION

Our customers are our focus and we team up with them. Our passion for innovation supports their empowerment and creates added value. Each individual employee is a “solution provider” for our external and internal customers. This philosophy applies to every department at Diehl Metering as true cooperation can only be achieved through collective engagement. Together we commit to quality and strive for sustainable partnerships whilst remaining true to ourselves and to our customers.

We empower and inspire our people while respecting everyone with their own individual personality. We draw our strength from our different talents and diverse perspective while encouraging entrepreneurship and decision-making. We support our employees in their personal development and in their desire to take on new responsibilities, to become more agile and more innovative. Lifelong learning helps to adapt to

changing situations and requirements as well as to grow within each division at Diehl Metering.

We help save our planet's resources and secure profitable and sustainable growth. The excellence we aim for comes from the dedication and passion that we put into our work every day.

We target constant improvement and we're always willing to go an extra mile. Our shareholders place great trust into our performance and innovative strength. They invest in our ideas to ensure sustainable growth for the benefit of our customers as well as the company. In this way, we contribute towards saving our planet's resources and we make an important contribution to the future development of the Diehl Group.

OUR INTEGRATED MANAGEMENT SYSTEM (IMS)

We make our vision and mission tangible by complying with worldwide standards in the fields of metrology, quality, health, safety, security, information security, environmental protection and prevention of pollution.

Above all, Division Board and process owners ensure that all staff:

- ▶ apply the provisions of the IMS manual and associated documentation
- ▶ respect best professional practices to maintain the quality of their work

- ▶ ensure the conformity to type of manufactured and installed products (legal metrology, ATEX, drinking water contact...)
- ▶ prohibit any modification of a regulatory or metrological nature
- ▶ ensure integrity and loyalty in all activities (impartiality, rejection of bribery, free competition, transparency in relationships and protection of intellectual property)
- ▶ reduce environmental impacts from products and activities
- ▶ increase health & safety by improving work conditions
- ▶ ensure that our lobbying activities do not undermine progress toward sustainability goals

We also strive for excellence in legal metrology through the ISO 17025 accreditation of our calibration laboratory.

And to demonstrate our sustainability commitment, we are now part of the UN Global Compact as signatory member.

Roads to excellence never ends. We strongly rely on your commitment, your passion, and your persistence in...

SHAPING THE WAY WE USE RESOURCES.

  

Dr. C. Bosbach A. Geuther R. Edel

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